

|  |  |
| --- | --- |
|

|  |
| --- |
| 04/06/2020Phase 2a COVID19 - Practice reopening update  |

 |

|  |  |
| --- | --- |
|

|  |
| --- |
| Dear all,We hope you are all well.  As you now we are presently in Phase 1 of the COVID19 pandemic recovery in Scotland.When we enter Phase 2a our dental practice will open again in a limited capacity. As our country progresses in its recovery through phases 2b, 3 & 4 the range of treatment offered in our practice will increase.In Phase 2a we will be offering non-aerosol generating (AGP)  **urgent** **dental care** only. This means, if a patient is in pain, we can undertake extractions, basic dressings in suitable teeth, some crown recements and some denture repairs. We cannot at Phase 2a do exams, scales, fillings, crowns/onlays and root treatments.Routine dentistry, that is considered non-urgent as per NHS Scotland criteria, cannot be undertaken at this stage. We apologise as this understand this can be frustrating, but this decision is to protect the health of the local community as a whole.Appointments will need to be made over the phone, walk-ins will not be allowed in the beginning. We are not yet making appointments as we do not know our opening date. When we are open our door will be locked and only opened for patients who have a pre-arranged appointment. Before an appointment is made the dentist or dental nurse will assess the treatment need over the phone and see if they meet the criteria of urgent dental care.If a patient has treatment need, but has symptoms of the coronavirus, as a practice we cannot see you until you have recovered. However, the dentist will do a telephone consultation and advise appropriately. If treatment is needed, and it cannot be delayed, there are COVID hot urgent dental care centres in Lanarkshire to do basic treatment. Similarly if a patient requires a root treatment of a **front** tooth or other urgent AGP procedure, and painkillers/antibiotic are not managing to temporise the dental disease the dentist can refer the patient onto an AGP urgent care clinic in Lanarkshire.The date of when we re-open has still to be determined by NHS Lanarkshire. We are presently preparing the practice to be suitable for Phase 2a dentistry. We will let you know when we have definite dates.In England & elsewhere in the UK practices are re-opening at different timescales to Scotland. We appreciate the television / social media has reported different messages on dentistry and how this can lead to patient confusion.We have created a Facebook page that will have updates on our future opening dates, opening hours, etc. Our page has advice on oral hygiene, diet, alcohol & smoking. Updates on our practice will be updated on Facebook quicker than by email and other media due to no 3rd parties being involved. We invite you to follow our page [R Coventry Dental Practice.](https://www.facebook.com/rcdental.co.uk/?modal=admin_todo_tour)We will update our website www.rcdental.co.uk as well.If you have any dental problems presently before we open please phone our practice on 01555 893992 / 07783 609191. We can assess your issue, and take it from there.  If a non-urgent matter you can email us on coventrydental.lesmahagow@gmail.com as well.Stay safe.Richard Coventry  |

 |