



Duty of candour annual report

Year ending November 2019

To fulfil our duty of candour responsibilities, this report describes the unintended or unexpected incidents that occurred at our dental practice during the last year.

Practice: R Coventry Dental Practice
Responsible person: Richard Coventry

Date of report: 19/11/19

Aims and objectives of the practice

The aim of our dental practice is to serve the dental needs of the local community. We have done so for over 30 years. Our main dentist, Richard, took over from his father in 2012. We offer NHS and private dental treatment to patients, meaning we are able to deal with most things that patients wish / need.

Duty of candour responsibilities and process

Richard Coventry has undertaken the NHS Education for Scotland module on Duty of Candour requirements / obligations. All staff have read the Duty of Candour NHS factsheets, NHS Lanarkshire supplied examples of dental duty of candour procedures and the General Dental Council guidance on professional duties of candour.

As a practice we have held team meetings to discuss our duty of candour responsibilities should an unintended or unexpected incident occur.

The team is aware of and understands the practice adverse incident (duty of candour) protocol, which describes what to do when something goes wrong. The protocol identifies the Duty of Candour responsible person, who should be notified of all incidents and near misses and will conduct an investigation, if necessary.

Unexpected or unintended incidents

No incidents – zero.

Action taken

Non applicable.

Lessons learned

Non applicable.

Signed: Richard Coventry